

NORTH CAROLINA

An EHR Solution for Behavioral Health Agencies in North Carolina

For behavioral health agencies, easy access to comprehensive reporting is a requirement for the various grant programs and state initiatives that fund critical projects in their communities. But reporting doesn't just impact funding. Agencies need a way to report de-identified client data so the groups organizing these programs can better allocate resources and plan for the future.

At NextStep Solutions, behavioral health is our exclusive focus. The reporting and built-in connectivity needed to make your workflows smoother are part of our core product offering. You don't have to worry about the manual work needed to build dashboards or spend time figuring out the simplest way to submit state reports. We do the work for you. NextStep offers:



Achieve compliance with a real-time connection to NC HealthConnex, so you have a seamless flow of data between your agency and the state.

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Access ambulatory and hospital medical records, test results, and medication lists so you have a more holistic view of your patients' information and better coordinate care with other healthcare professionals.



Comprehensive clinical, financial, and custom reports and dashboards provide high-level insights into your organization and your patients, allowing you to **make better data-driven decisions**.



As an **ONC-Certified EHR**, we provide you with the tools and reports required to apply for state or federal programs so you can get the funding that you need. We also support behavioral health organizations by providing:



A **powerful suite of clinical tools**, such as bed management, eMAR, treatment plans, and MAT capabilities that promote healthy outcomes for your clients.



A **responsive customer service team** that supports your agency and ensures all questions are answered quickly and holistically.



A dedicated Account Manager who optimizes your NextStep experience and your use of the platform to help you **grow and scale your business**.

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Forms and templates are easily modified so you can make adjustments on your own – or leverage our project team for help. The choice is yours!



Handle **complex behavioral health-specific billing rules** such as overriding payer or provider procedure codes based on location, units of time, provider, and more.



Tackle auditing requirements with ease using our MOST[™] Interactive Tracking Tool. In addition to the built-in measurements for accreditations like CARF and The Joint Commission, MOST[™] adapts to any standard or rule you can throw at it, including the requirements for grants and other state programs.



"I consult at multiple mental health clinics and NextStep is by far the best software I've used."

Lynne Lyons, MD

"Customer Service is phenomenal. We have improved significantly as an organization since choosing Nextstep Solutions."

Michael Boylan, COO, Crisis Preparation and Recovery

If you're looking for a solution to simplify your operations and you're ready to make a change, give us a call. There's an easier way to do things and we can show you how!